

The Samaritan

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2nd Quarter 2007

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2007 VOLUNTEER APPRECIATION DINNER

The CARE Clinic held a special dinner in honor of its dedicated volunteers at Berean Baptist Church on Monday, April 2. Joe Wunderlich, President of the Board of Directors, welcomed the group and expressed his gratitude for those who selflessly offer their time and talents to ensure that The CARE Clinic can continue serving the community.

Carol Danielson, President-Elect of the Board of Directors, also offered her appreciation to the volunteers. "I would like to extend to you my heartfelt gratitude," she said, "for without you there really would be no CARE Clinic at all. It would not exist."

In keeping with the tradition of the Volunteer Appreciation Dinner, outstanding volunteers or volunteer groups received awards in four categories.



Rachel Violette

The Administrative Volunteer Award went to Rachel Violette. In April, 2004, Rachel called to see if there was anything she could do to help us out, and we have been calling her ever since. She began helping with the Wine Tasting, then with the Golf Tournament. She helps prepare the newsletter for mailing and even takes some home to complete and bring back to us. Rachel does not have a set job, but is the person we call when we need something done on short notice. This past October, the person who was supposed to provide the food for our annual Prayer Breakfast got called out of town unexpectedly. Rachel came to our rescue on very short notice and prepared a wonderful breakfast for everyone.

"This is just such a surprise," Rachel said as she received her award plaque. "Thank you very much. Just keep on calling!"

The Community Volunteer Award was presented to Joe Wunderlich. Joe joined our Development Committee in March 1997 and, in addition to serving as our current Board President, has also served on our Golf Committee and chaired the Development Committee. Joe has worked very hard to promote The CARE Clinic in the business community and has personally recruited other committed volunteers and generous donors who have become faithful friends of The CARE Clinic.

"I look around this room and see several folks who are more worthy of this award than I am," Joe said as he accepted his award, "but thank you very much."

Two area dental practices received the Group Award this year: Dr. Michael Knowles and his staff at Village Family Dental, and Dr. David Dickerhoff and his staff at Spring Lake Dental Group.

Dr. Knowles first began volunteering with The Care Clinic in April 1995. For several years,



Joe Wunderlich

(continued on page 2)

PWC Donates Bottled Water

The CARE Clinic is the newest recipient of the Public Works Commission's Bottled Water Donation Program. PWC will supply us with bottled water each month for the rest of this year. We are very grateful to them for their donation that will supply the clinic with enough bottled water for our evening clinic volunteers. Our volunteers, staff and board of directors thank PWC for helping out their local community in this way.

Youth Group donates time to The CARE Clinic

As part of their monthly service project, the youth from Hay Street United Methodist Church donated some much-appreciated time in March to prepare 97 dental kits that will benefit patients who have had dental extractions here at The CARE Clinic. Using supplies provided by The CARE Clinic, the youth group put together kits containing toothbrushes, dental floss, gauze, and instructions on how to care for your mouth after having a tooth pulled. The group, which includes youth ages 13 to 17, has previously donated its time to assist with tree planting and grounds cleanup.

We are incredibly grateful to the Hay Street United Methodist Church youth and others just like them who donate their time to benefit those in need.

2007 VOLUNTEER APPRECIATION DINNER (continued)



Dr. Martin Oakes accepting for Village Family Dental

the staff from the Village Family Dental offices in Fayetteville, Hope Mills, and Laurinburg would rotate staffing the office in Hope Mills one evening each month to hold a clinic for CARE Clinic patients. Now, their two offices in Fayetteville and the office in Hope Mills each see two patients each week.

Dr. Dickerhoff and his staff have been seeing CARE Clinic patients in their office one day each month since 1996.

"There is so much need out there," Dr. Dickerhoff said. "My entire practice makes it so that we have the time and energy to devote to a good cause. We're certainly committed to this job in the future. We'll hopefully always be there for you and be able to provide this service for you, because we love doing it."

The Clinical Volunteer of the Year was awarded to Dr.

Richard Shereff at a special presentation during clinic on April 10. Dr. Shereff has been providing a dermatology clinic at The CARE Clinic the first Tuesday of every month since March 3, 1998.



Dr. Richard Shereff

Special thanks to our Volunteer Committee for organizing the event. We also appreciate Diane Vafai, Pastor Sean Harris, and the staff and volunteers of Berean Baptist Church and Lillian's Trophies for their support in making this wonderful evening possible. Thanks also to Berean's cook, Duyen Burkett for preparing the delicious meal. It is truly an honor and a privilege for our staff members to work with so many devoted volunteers. God bless you all for giving so freely of your time and talents to help us take care of those less fortunate among us.



Dr. David Dickerhoff accepting for Spring Lake Dental Group

A Blessed Mission

Patients without medical insurance get a lot of attention in the media, but you seldom hear about the plight of patients without dental insurance. Because of the cost, patients without insurance usually put off seeing a dentist until the only thing that can be done for them is to pull the tooth to relieve the pain. Sadly, the number of patients calling for dental extractions greatly exceeds the number of appointments we have available. Dental appointments are made every Friday morning and the phone lines stay busy.

Henry had been suffering from a painful tooth for some time when he learned about The CARE Clinic. Although getting an appointment is difficult for many of our patients, Henry had the additional challenge of being deaf and needing a hearing person to make the call for him. Fortunately, Henry got an appointment. Because of his special needs, we asked Henry to bring someone with him who could help him communicate with our volunteers in the dental clinic. Henry came in as scheduled but was unable to find a hearing friend to come in with him. Imagine Henry's surprise - and ours - when one of our volunteer nurses started talking with him using sign language! Henry immediately became more relaxed knowing he could communicate with the dentist, and the dentist would be able to understand his concerns.

It is amazing how often "coincidences" like this happen at The CARE Clinic. Our mission is indeed blessed, and our wonderful volunteers and donors are truly angels on earth.

GROUND BREAKING CEREMONY

We're excited to announce we kicked off construction of our new clinic with an official ground breaking ceremony on Friday, March 16th. Advantage Hospice and Home Care provided breakfast for CARE Clinic supporters who braved the rainy weather to attend the ceremony.

Joey Boles, past president of our Board of Directors, emceed the event. Ken Lancaster, chair of the Facilities Committee, shared information about the need for the new clinic with those attending the ground breaking.

The new, 6,000 square foot facility will be located directly behind our existing clinic, which will be razed and converted into a parking lot.

As we've previously reported, our Facilities Committee initially looked at updating the existing clinic, going so far as to draw up plans to put a new roof over the clinic in order to eliminate roof leaks. They also planned to refurbish the building's exterior to make it maintenance-free.

"The builder brought an engineer in to look at our building, and it couldn't handle the wind load with the type of roof we wanted to put on it," says Joey Boles. "In a few years we would have been right back where we are now. We wouldn't be spending the money wisely that people give us."

Giving the old clinic a facelift would have cost approximately \$500,000. The external appearance of the building would be improved, but many of the functional concerns would remain the same. It turned out a larger, completely new structure more suited to our needs could be built at a not to exceed price of \$825,000. So the committee redirected its energies to design a brand new clinic.

With 2,000 extra square feet, the new clinic will include a

medical records room, a room for sterilizing dental instruments, and a procedure room. Currently, chiropractic patients are treated in a curtained area of the board room. The procedure room will provide a private area for chiropractors to see patients on Tuesdays and Thursdays, and for our dermatologist and allergist to hold their specialty clinics on Wednesday nights. In addition, problems with freezing pipes, roof leaks, and poor temperature control will be a thing of the past.

"We've had several roof leaks," Joey adds. "Some of the water piping is run outside so we've had some freezing pipe issues. We had a horrendous rainstorm several months ago and the kitchen area flooded. It's just time for a new clinic."

Many generous donations are making this building project possible. For example, architect Tom Goetz has donated his services to design the new building. Richard Player, III of Player Construction is working with local vendors in order to get building supplies donated free or at a reduced cost. Other donors include Kate B. Reynolds Charitable Trust, the NC Office of Rural Health, the Cannon Foundation, Sam's Club Foundation, and numerous donors who contributed towards meeting a challenge grant from the Cumberland Community Foundation.

"If we change our image, we're going to be able to help more people. If they feel like they're coming into a clinic that has the appearance of being a normal doctor's office, they're going to feel more comfortable about coming," Joey says. "Most of these are working class people; they just need a break. If we can change one person's life for the better or save one person's life, everything that we've done with that clinic has been worthwhile."



Joey Boles, Past President of the Board of Directors; Brian Hecke, Project Manager for Player Construction; Ken Edge, Cumberland County Commissioner; Richard Player III, President of Player Construction; Ken Lancaster, Chair of the Facilities Committee; Cathy Ory, Executive Director; Martha Epps, Volunteer Pharmacy Director; and Kathryn Jenifer, Clinical Director break ground for the new clinic.

Upcoming Events

SEPTEMBER 28

13th Annual Golf Tournament

On Friday, September 28, 2007, The CARE Clinic will sponsor its Thirteenth Annual Golf Tournament at Highland Country Club. This major fundraiser netted \$44,087 last year to help us in our mission to provide free medical care for our community's less fortunate. We invite you to participate in this wonderful event! If you would like to help, we need committee members and sponsors for the tournament expenses, such as catering, golf cart rentals, greens fees and numerous mailings. We would also appreciate donated items for the Grand Raffle. If you would like to play in the tournament, become a committee member, sponsor a player or a four-person team, give a donation, or simply get more detailed information, please contact Gloria at 485-0555 or projects@nc.rr.com.



If you would like more information on any of these events, please contact Gloria at 485-0555 or projects@nc.rr.com.

Mark Your Calendars!

Eligibility Screening in Spanish

The CARE Clinic is now able to offer patient eligibility screening to patients who speak only Spanish. During our evening clinics, most patients who don't speak English bring a friend or family member with them to help translate. We also usually have a bilingual volunteer available who can serve as a translator when needed. However, when a Spanish speaking patient calls during the day to try to make an appointment, none of the staff or volunteers who are available are fluent enough in Spanish to ask medical questions or for the other information that is needed to determine eligibility. This has changed, thanks to the volunteer services of a bilingual retired nurse, Esther Smith.

Mrs. Smith started volunteering with The CARE Clinic in January 2006 after retiring from the VA Medical Center. A certified translator, Mrs. Smith offered to assist wherever needed. She had helped translate our post dental extraction instruction sheet and some other forms before she was invited to represent The CARE Clinic at an agency fair at a Hispanic church. It quickly became obvious the fair attendees could use the services we provide at The CARE Clinic but they would have difficulty making an appointment if they did not have a translator available. Mrs. Smith volunteered to come in during the day to learn how to screen patients. Now when a Spanish speaking patient calls, staff members get the patient's name and phone number and call Esther. She calls the patient, screens for eligibility, and confirms the appointment.

Muchas gracias to Esther for helping us increase the availability of our services to our Spanish speaking neighbors who need our help.

Selección de Elegibilidad en Español

La Clínica CARE puede ahora seleccionar la elegibilidad de los pacientes que solamente hablan Español. La mayoría de los pacientes que no hablan Inglés, usualmente traen a un familiar o amigo para ayudar a interpretar. También usualmente tenemos voluntarios bilingües que interpretan cuando es necesario. Sin embargo, cuando un paciente hispano llama durante el día tratando de hacer una cita, ninguno de los voluntarios ni del personal regular, tienen suficiente fluidez bilingüe para hacer el cuestionario médico necesario o hacer las otras preguntas pertinentes para determinar elegibilidad. Esto ha cambiado, gracias a los servicios voluntarios de una enferma retirada, Esther Smith.

Las Señora Smith, inicio sus servicios voluntarios para La Clínica CARE en Enero del 2006 despues de haberse retirado del VA Medical Center. La Señora Smith es intérprete certificada y ofrece sus servicios voluntarios donde sean necesarios. Ha ayundado a traducir la circular con las instrucciones para después de las extracciones dentales y algunos otros formularios antes de que guese invitada a representar La Clínica CARE en la feria de agencias ofrecida en una iglesia hispana. Durante esta feria, se hizo evidente que los que atendieron podían usar los servicios que se ofrecen en La Clínica CARE, pero que tendrían dificultad en hacer citas si no disponíamos de intérprete de Español. La Señora Smith ofreció venire durante el día a aprender a hacer la selección de los pacientes. Ahora, cuando un paciente que solo habla Español llama, el personal toma el nombre y número telefónico del paciente y llama a Esther. Ella llama al paciente, hace la selección de elegibilidad y confirma las citas.

Muchas gracias a Esther per incrementar la disponibilidad de servicios para nuestros vecinos hispanos que necesitan ayuda.

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Contributions received from January 1 – March 31, 2007. Donors are reported on a cumulative basis since the formation of The CARE Clinic. This more accurately reflects the generosity of our Samaritans. The CARE Clinic appreciates your notification of misprints or omissions and apologizes for any error.

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Dr. & Mrs. Joel Hedgecoe
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Jim Caison Insurance
Cape Fear Discount Drugs
Cape Fear Podiatry
Carolina Regional Radiology
Mayor & Mrs. Anthony G.
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Coleman
Dr. & Mrs. Gary B. Copeland
CW5 (Ret) & Mrs. Troy A.
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Dr. & Mrs. Henry Izurieta
Mr. & Mrs. Joel S. Jenkins
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Tom J. Keith & Associates, Inc.
Mr. & Mrs. Joseph F. Kelly
Mr. & Mrs. James A. Kerchmar
Mrs. Stuart V. Kerr
Ryan P. Kishbaugh Memorial
Foundation
Mr. & Mrs. James H. Kyle
Lafayette Cemetery Park Corp.
Ms. Lois J. Lambie
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Architects/Planners - AIA
Mr. John M. Lennon
Mr. & Mrs. Richard M. Lewis
COL & Mrs. William D.
MacMillan
Mr. & Mrs. Joseph T. Maloney
Mr. & Mrs. Raymond Manning
Drs. Earl & Toni Meeks
Drs. Kenneth & Gwenesta Melton
Mr. & Mrs. Jim Messer
Dr. G. S. Meyer
Mr. & Mrs. Frank M. Moorman
Mr. & Mrs. Peter C. Murray
BG (Ret) & Mrs. Joseph L. Nagel
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NFI Consumer Products
Dr. Julia E. Norem
Dr. & Mrs. Clarence S. Olive
Omni National Bank
Mr. & Mrs. Michael L. Page
Mr. & Mrs. Richard L. Player
Player, Inc.
Mr. & Mrs. William A. Pollitt
Dr. William C. Powell
Presbyterian Women - Highland
Presbyterian Church
Mr. & Mrs. Otis D. Purdie
Sen. & Mrs. Anthony E. Rand
Mr. John R. Reichart
Drs. Brad & Holly A. Richter
Dr. & Mrs. Tinsley W. Rucker
J. Michael Ruff, DDS, PA
Mr. & Mrs. Albert E. Rummans
Dr. & Mrs. W. Dickson Schaefer
Senior Road Runners Club
Dr. & Mrs. Sanjay Shah
Mr. John G. Shaw
Dr. & Mrs. Richard H. Shereff
S. Owen Smith, DDS
CW3 & Mrs. Willie E. Smith
Dr. & Mrs. H. Zack Smith
Mr. & Mrs. Charles M. Speegle

Dr. & Mrs. S. Scott Stapleton
Mr. Herb Stout & Ms. Teresa Elli
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Mrs. Kathleen M. Verkuilen
Village Family Dental - Knowles,
Smith & Associates
CAPT (Ret) & Mrs. Richard L.
Walker
Wal-Mart Foundation
Wesley Heights United Methodist
Church
Mrs. Lyn Whitehead
Mr. & Mrs. David G. Wilson
Mr. & Mrs. Thomas M. Wooten
Mr. Walker Y. Worth
Mr. & Mrs. Joseph N. Wunderlich
Mr. & Mrs. Ramon L. Yarborough
Mrs. Virginia L. Yarborough

Samaritan of Hope (\$5,000-\$9,999)

Dr. & Mrs. George A. Binder
Mr. Joseph F. Doll
First Baptist Church, Anderson
Street
First Citizens Bank
Hay Street United Methodist Church
Jerry Gregory & Associates
Dr. & Mrs. Wes Jones
Massey Hill Baptist Church
Mr. & Mrs. Byron Owens
Mr. Robert H. Short
Mrs. Sebrell C. Singleton
Mr. & Mrs. Alan W. Smith
Dr. & Mrs. Myron S. Strickland
Joe & Sally Todd
Mr. George E. Waren
Westminster Presbyterian Church

Samaritan of Charity (\$10,000-\$19,000)

Mr. & Mrs. Andrew J. Augustine
Cape Fear Valley Health System
Holy Trinity Episcopal Church
Joey & Mollie Boles
Karen & Chip Beck
Mt Carmel Pentecostal Holiness
Church
Mr. & Mrs. James B. Ostendorf
Mrs. Marie T. Stewart
Virginia and Ramon Yarborough

Samaritan of CARE (\$20,000+)

Branch Banking and Trust Company
Mr. John C. Ellsworth
First Presbyterian Church
Good Shepherd Catholic Church
Highland Presbyterian Church
CARE Patients
Snyder Memorial Baptist Church
St Patrick's Catholic Church
St. Elizabeth Ann Seton Catholic
Church

The CARE Clinic
Post Office Box 53438
Fayetteville, NC 28305-3438
 (910) 485-0555
 (910) 485-0111 Fax
 email: care@thecareclinic.org
 web page: www.thecareclinic.org

RETURN SERVICE REQUESTED

Non-profit Org. U.S. Postage PAID Fayetteville, N.C. Permit No. 456
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**VOLUNTEERS
NEEDED:**

- Pharmacists
- Pharmacy Techs
- Physicians*****
- Physician Assistants*****
- Nurse Practitioners*****
- Nurses
- Nutritionists*****
- Dentists*****
- Dental Assistants*****
- Chiropractors*****
- Social Workers*****

- Clinic Wish List -

ITEMS NEEDED:

- Diet Coke*****
- 6-8 Gallon Stock Pot, with Cover*****
- Styrofoam Dinner Plates
- Wal-Mart Gift Cards*****
- Lysol (*Professional*) Anti-Bacterial Spray
- White Laser Labels 1"x 2³/₈" (30 on page)
- Receipt Books, Numbered & Carbonless, 2-pt.

- Postage Stamps
- Paper Towels
- Powdered Coffee Creamer
- Accu-Check Test Strips
- Dental Floss

*****Urgent need items**

Please call 485-0555 before bringing items to The CARE Clinic

JANUARY TO MARCH 2007 STATISTICS

Primary Care Visits	866	Nutrition Visits	3
Dental Visits	288	Referrals/Diagnostic Tests	124
Prescriptions	1,868	Chiropractic Visits	46
Lab Tests	455	Medication Access & Review Program (MARF) Encounters ..	136
Total Encounters	3,786	Cost per Patient Encounter	\$.52.00

UPCOMING EVENTS

See inside for more details!