

The Samaritan

THE CARE CLINIC FAMILY

3rd Quarter 2005

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PATIENT STORY

Brian and his wife were excited about moving to Fayetteville from Colorado. He had an offer for a new job and his first child was due any day. It was the chance to start a new life. The move was delayed until the baby arrived and his wife was able to travel. When they finally got to town, Brian called his new employer and found the number had been disconnected. Devastated, they turned to a local church for help.

The church helped Brian find a minimum wage job and a place to live. They also referred him to The CARE Clinic for assistance with a painful tooth. The whole family showed up for the appointment, and Brian and his wife obviously enjoyed watching their new baby sleep while waiting for Brian's turn to be seen.

While the nurse was doing the preliminary screening, she learned Brian's story about moving to Fayetteville. She also learned the young couple had used all the money they had to make the move. The baby was being breastfed, but because Brian had not received his first paycheck yet, they had no money for food. Brian and his wife had not eaten in two days.

While Brian was having his tooth pulled, the nurse quietly spoke to the staff and a volunteer taking up a collection so the new parents could get something to eat. A Social Worker interviewed the wife and gave her information about other services for which Brian and his family were eligible. Before the family left, the volunteer who had given a donation for the couple, spoke to the husband in private and offered him a position that paid better than the job he had and offered benefits after the probationary period was completed.

Brian's situation had been handled so discretely that most of the volunteers were not aware of what had transpired. When he went to check out, the volunteer receptionist asked Brian if he would like to make a donation, just as she asks all the patients. Brian reached into his pocket and gave her \$5. Within an hour of leaving, Brian called our Clinical Director and thanked her again for all the help we had given him and his family. Brian had come to The CARE Clinic only expecting help with a painful tooth. The Compassion and Assistance he received alleviated his pain and renewed his spirit.

MARP SERVICES ADDED

On May 5, three representatives from The CARE Clinic traveled to Raleigh to attend a training session for the Medication Access and Review Program (MARF). The MARF software facilitates enrollment of our patients in the pharmaceutical companies' indigent drug programs, which provide patients with three months worth of their chronic medication at no cost. The program also tracks when refills need to be ordered and helps make better use of our MARF volunteers' time. To participate in MARF, The CARE Clinic had to submit an application and receive approval from the North Carolina Department of Health and Human Services, which provides the software.

The CARE Clinic will continue to refer some patients to the Cumberland County Medication Access Program, which also uses MARF. They have a full time staff and are better able to handle a large number of patients. Located in the Health Department though, the Cumberland County Medication Access Program (CC MAP) is only open during the day. The CARE Clinic decided to pursue getting the MARF software when we found out some of our patients were not enrolling at CC MAP because they were not able to get time off from work to complete the application or to go pick up their medicine. By having MARF at The CARE Clinic, these patients will be able to pick up their medications during our evening clinics.

Our newly trained MARF experts, Gina Saragosa, Lauren Harper, and Merle Elizabeth Alvey, will be working with our Clinical Director, Katheryn Jenifer, to identify patients for enrollment in the program. We are very excited about being able to offer this new service to our patients which will help them get the medications they need at no charge without requiring them to lose time for work to access the program.

BOARD OF DIRECTORS FOR FY 2005-2006

The CARE Clinic begins a new fiscal year every July 1 with changes to our Board of Directors. Officers for FY 2005-2006 include Joseph Boles – President, Joseph Wunderlich, President-Elect, Brenda Edge and Lauren Harper- Co-Secretaries and Herb Bryan – Treasurer. Roberta Kishbaugh is the Past President.

Congratulations and welcome to our newly elected Board members: Herb Bryan, Angela Carr-Finch, Brenda Edge, Dale Filley and Brett Johnson. Current Board members who have completed their first three-year term and have agreed to serve another three years are Donald Bray and Joseph Wunderlich. We appreciate your willingness to serve as a member of our board and look forward to working together as we strive to fulfill our mission to the community.

We extend our sincere gratitude to Ellis Felton, Margaret Hast, Jim Kyle and Walt Swing, who are rotating off the board this year after successfully completing their term of office. We thank each of you for sharing your time and talents serving as a member of our board, and for all you have done and continue to do to support the mission of The CARE Clinic.

FAN CLUB

The heat index in Cumberland County often nears 100 degrees during the hot, humid summer months. Most of us complain about the heat as we move from air conditioned home to air conditioned car to air conditioned office. To some of our patients, though, air conditioning is a luxury they can not afford. Some do not even have a fan to help them endure the heat.

A local radio station, WFNC, responds to this need in our community by sponsoring a "Fan Club". Listeners purchase twenty inch window fans they contribute to the radio station. WFNC then distributes the fans to several local agencies that work with people who are most likely to need the fans. On July 1, WFNC delivered thirty window fans to The CARE Clinic for us to give to our patients who need them.

On behalf of our patients who received fans, we would like to thank WFNC and all the members of their Fan Club who made the effort to help many of our neighbors be more comfortable this summer.

WINE TASTING



PHOTO BY MELISSA CLEMENT - THE FANETTEVILLE OBSERVER

Wine Vendor Mac McBryde pours wine for Susie Dean, Brenda Edge, Debbie Best and Dr. Martin Oakes.

Guests arrived early for this much anticipated yearly event looking forward to another wonderful evening of wine, food and fellowship. The CARE Clinic's 5th Annual Wine Tasting was held Thursday, May 12th at the Hellenic Center of the Saints Constantine & Helen Greek Orthodox Church on Oakridge Avenue. A Silent Auction was added for the first time this year and guests eagerly viewed the many items and placed their bids throughout the night. Framed & matted art by local talent, unique gift and dining packages and specialty wines brought much interest and bids sheets filled up quickly. The Silent Auction was a huge success raising \$2,485 for the clinic!

Steve Zahran, of Sam Zahran & Sons, brought wine vendors from across the country together for this event. Each vendor offered their full selection of wine from chardonnay to cabernet. It was a great opportunity to sample a wide variety of wine from many different countries. Each guest received a CARE Clinic wine glass as their gift, sponsored by The Law Firm of Hutchens, Senter & Britton and Village Family Dental - Offices of Knowles, Smith & McGibbon. The guests added this to their collection of wine glasses begun at last year's event.

The event was planned and coordinated by an amazing, hard-working committee led by co-chairs Sandy Ammons and Debbie Best. Other committee members include Joey Boles, Angela Carr-Finch, Susie Dean, Brenda Edge, John Elliott, Caroline Jiamachello, Teresa McFadden, Debra Mazingo, Melody Spaulding, Rachel Violette and Steve Zahran.

Because of the very generous support of our many sponsors, this year's event made a net profit of over \$26,289 to benefit the patients that are treated at The CARE Clinic...almost \$8,300 more than last year's event! The sponsors include:

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FOOD LION SHOP & SHARE

We are happy to report that almost \$1,300 has been donated to us through the Food Lion Shop & Share program since The CARE Clinic enrolled in April 2003! We could not have achieved this feat without the help of those who have signed up. We have 158 CARE Clinic patients, 43 volunteers, all of the staff, 62 church members and 110 others who have signed up. The patients love being able to help the clinic by shopping at Food Lion without it costing them any extra! Please spread the word by telling a friend or neighbor and considering this program as another way that your organization, workplace, garden club, women's club or church group could help the clinic. We can earn as much as \$1,400 a year, so we still need many more people to shop at Food Lion to help The CARE Clinic. Won't you please sign up today? Go to www.foodlion.com or just contact Gloria at the clinic at 485-0555 or [proj-ects@nc.rr.com](mailto:projects@nc.rr.com). She will be happy to take your information and sign you up in the program.

UPCOMING EVENTS

Mark Your Calendars!

AUGUST 2005 — The CARE Clinic will be selling copies of the popular Entertainment[®] 2006 coupon book to raise funds for the free medical treatment of uninsured, low income adults in Cumberland County. The books will sell for \$25 each with over \$12 from each book sold coming directly back to the clinic. The fundraising campaign will kick off in **August 2005** and continue through **December 2005**. The coupons in this book will be valid through November 1, 2006. Don't miss out on your savings... just come by the clinic to purchase one. These make wonderful gifts for family, friends and co-workers here in Fayetteville or throughout the world!

SEPTEMBER 30, 2005—The Eleventh Annual Golf Tournament to benefit The CARE Clinic is scheduled for Friday, September 30, 2005 at Highland Country Club. Don't miss this event for an enjoyable afternoon while supporting a great cause!

NOVEMBER 2005— A "Fire Antz CARE Night" will be held at a Fayetteville Fire Antz Hockey game in November at the Crown Coliseum (Exact Date & Time TBA). More information will be coming out in our next newsletter and earlier on our website www.thecareclinic.org Plan to come out and support The CARE Clinic with an exciting game of hockey!

FEBRUARY 4, 2006—The Ninth Annual Evening of CARE Dinners will be held on Saturday, February 4, 2006 at 7:00 p.m. at local host homes throughout Fayetteville. If you would be interested in being a host for one of the dinners, please contact us.

If you would like more information on any of these events, please contact Gloria at 485-0555 or projects@nc.rr.com. For your convenience, we also take donations by MasterCard and Visa. Just call in your information and we will take it from there!

From The Hearts of Our Patients

– The CARE Clinic is one of the best places for care. Everyone is always nice and kind. Doctors and nurses are professional. I would recommend anyone who qualifies to come to The CARE Clinic.

– I received great care at The CARE Clinic. I feel much better since my last visit. They also didn't make me feel uncomfortable. They were very helpful and friendly. Thanks for giving me somewhere I can go for my health care needs!

– I have always been treated very well. The CARE Clinic has always helped me with my problems and if they couldn't, they sent me to an outside clinic. Someday I would like to volunteer to help the clinic.

– I feel that The CARE Clinic is very supportive of my needs and the staff is attentive, very caring and concerned about me.

– The services here are very good. They have helped me with my sickness and they are trying to help me control it. I need this help because I can't afford the care. Thank you very much.

– The CARE Clinic helps me, I'm really grateful for this place. I wish I could give more when I come. This clinic and staff have been very good to me. Thank you so much.

– The CARE Clinic is very good because I cannot afford the medical bills with my income, because I live alone.

– My experience here was very welcoming, courteous and genuine by everyone that I encountered. Thank you.

– I don't believe that any better service could be offered here! The care is always above and beyond my expectations.

HELP SPREAD THE WORD

We need your help to spread the word about The CARE Clinic and its mission. The Community Relations Committee is trying to reach as many civic organizations, churches and school groups as possible to let the community know about our services, our need for professional volunteers and opportunities for individuals and groups to get involved with The CARE Clinic. If you are a member of an organization that is planning programs for the coming year, please contact a member of the Community Relations Committee. We will send information to your group or plan a program for them. We have a Speaker's Bureau that will come and show a video, distribute materials and explain ways that your group can make a difference in our community and in the lives of our patients.

If you are involved in a group that plans service projects, consider a project that will benefit The CARE Clinic. There are numerous possibilities. Your group could assemble dental care packets for dental patients, collect items on the clinic's Wish List, or prepare a meal for clinic volunteers or for the Board meetings. Some civic groups, school service clubs, or church youth groups might even enjoy sponsoring an event and donating the proceeds to The CARE Clinic.

Please contact us to schedule a program or for ideas for projects that will benefit the clinic and its patients. You may call the clinic at 485-0555 or e-mail Gloria at projects@nc.rr.com.

11TH ANNUAL GOLF TOURNAMENT



On Friday, September 30, 2005 The CARE Clinic will sponsor its Eleventh Annual Golf Tournament. The tournament format is Captain's Choice with four-person teams and will be held at Highland Country Club. It begins at 11:30 a.m. with lunch and registration. It continues with the shotgun start at 1:00 p.m. This major fundraiser netted \$40,060 last year to help us in our mission to our community's less fortunate. We invite you to participate in this wonderful event! If you are not a golfer, but would like to help out, we are in need of committee members and sponsors for the tournament expenses, such as catering, golf cart rentals, greens fees and numerous mailings. We would also appreciate donated items that can be raffled. If you would like to play in the tournament, become a

committee member, sponsor a player or a four-person team, give a donation, or simply get more detailed information, please contact Gloria at 485-0555 or projects@nc.rr.com.

Memorial Contributions April – June 2005

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Thank you to our Donors of CARE

Contributions received from April 1 – June 30, 2005. Donors are reported on a cumulative basis since the formation of The CARE Clinic. This more accurately reflects the generosity of our Samaritans. The CARE Clinic appreciates your notification of misprints or omissions and apologizes for any error.

Samaritan of Compassion

(\$1-\$249)

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Bryan Pontiac-Cadillac Co.
LTC & Mrs. Bruce E. Butler
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CW3 (Ret) & Mrs. Herman D Coleman
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Mrs. Doris M. Edmundson
Eutaw United Church of Christ
Womens' Fellowship
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Fayetteville Family Chiropractic
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Dr. & Mrs. John T. Henley
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Sandhills Heart Surgery, P.A.
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Spears
Sprint United Management Company
St. Andrews United Meth. Church
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Wachovia Foundation
COL (Ret) & Mrs. Jerome J. Wahl
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Mrs. Lyn Whitehead
Mr. & Mrs. James J. Wilson
Mr. & Mrs. Thomas M. Wooten
Joe Wunderlich - Edward Jones
Mr. & Mrs. Jerry Zamora

**Samaritan of Hope
(\$5,000-\$9,999)**

First Baptist Church, Anderson Street
Mr. & Mrs. Hennard S. Floyd
Dr. & Mrs. Wes Jones
Kiwanis Club of Cape Fear
Mt Carmel Pentecostal Holiness Church
Mt Pisgah Baptist Church
Mr. & Mrs. Byron Owens
Pope AFB Chapel

**Samaritan of Charity
(\$10,000-\$19,999)**

Good Shepherd Catholic Church
Sisters of Charity of St. Joseph's, Inc.
Mrs. Marie T. Stewart
Wachovia Corporation

**Samaritan of CARE
(\$20,000+)**

Elizabeth Strange McNeil Elliott
Memorial Fund
First Presbyterian Church
Ft. Bragg Chapel Tithes & Offering
Fund
Snyder Memorial Baptist Church
St. Elizabeth Ann Seton Catholic
Church
St. Patrick Catholic Church

The CARE Clinic
Post Office Box 53438
Fayetteville, NC 28305-3438
 (910) 485-0555
 (910) 485-0111 Fax
 email: care@thecareclinic.org
 web page: www.thecareclinic.org

RETURN SERVICE REQUESTED

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– CARE Clinic Wish List –

Volunteers Needed:

Pharmacists
 Pharmacy Techs
 Physicians
 Physician Assistants
 Nurse Practitioners
 Nurses
Dentists***
Dental Assistants***
 Chiropractors
 Social Workers

Items Needed

Multi-Fold Paper Towels***	Bottled Water***
Paper Towel Rolls***	Styrofoam Dinner Plates***
Wal-Mart Gift Card***	Powdered Coffee Creamer
Reg. & <u>Diet</u> Canned Soda	Postage Stamps
Copy Paper, 8 1/2" x 11"	Ziploc Bags, gallon & quart
Accu-Chek Test Strips***	White Laser Labels 1"x 2 5/8"
Lysol (<i>Professional</i>) Anti-Bacterial Spray	(30 on page)
Receipt Books, Numbered & Carbonless, 2-pt.	

*****Urgent need items**

FISCAL YEAR 2005 STATISTICS

Primary Care Visits	3,441	Social Worker Visits.	200
Dental Visits	851	Referrals/Diagnostic Tests	547
Prescriptions	8,562	Chiropractic Visits	182
Lab Tests	2,074	Medication Access Program (MAP) Encounters	193
Nutrition Visits	77		
Total Encounters			16,127
Cost per Patient Encounter\$52.00

CARE CLINIC NEWS

See inside for more details!